

East Paris Internal Medicine Associates, P.C.

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PATIENT PHYSICIAN PARTNERSHIP

As your Patient Centered Medical Home, we pledge to do our best to provide you with quality healthcare that is patient centered and satisfying to both you the patient, and us the treating physician team. The only way to accomplish this is to work together.

Patient Responsibilities:

- Provide your health care team with complete and honest information about your health history, current concerns and symptoms, and health care requests.
- Tell your doctor or team member about any changes in your health and wellbeing.
- Take all of your medicine, follow your doctor's advice, and let us know if there is a problem with medications or instructions.
- Contact your physician first for all medical issues other than life-threatening emergencies. This can prevent unnecessary tests, exams and treatments that may have already been done.
- Notify us of any medical care or health services you receive outside of this office, such as eye exams, foot care, dental care, oral surgery, flu shots, etc. This allows us to coordinate all of your care and avoid duplication.
- Make healthy decisions about your daily habits and lifestyle.
- Prepare for and keep scheduled visits or reschedule in advance whenever possible so that time can be offered to another patient.
- End every visit with a clear understanding of your doctor's expectations, treatment goals, and future plans.
- Ask us if you have any questions about other resources available to you outside of this office such as community agencies and services that might be of benefit to you.

Practice Responsibilities:

- To care for you to the best of my abilities based on my understanding of current medical methods available.
- Explain diseases, treatments, and results in an easy to understand way.
- Provide educational materials that will help you understand your diagnosis and care.
- Listen to your questions and feelings to help make decisions about your care.
- Keep treatments, discussions, and records private.
- Provide 24 hour access to medical care and same day appointments whenever possible.
- Provide you with instructions on how to meet your health care needs when the office is not open.
- Help in arranging care with other qualified professionals, taking into considerations your personal, medical, and life circumstances.
- Give clear directions about medicines and other treatments to patients and/or appropriate caregivers, or patient advocates.
- End every visit with clear instructions about expectations, treatment goals, and future plans.

Establishing a partnership between the patient and health care team allows decisions to be made that are respectful of the physician's knowledge and experience while meeting the patient's wants, needs, and personal preferences.